



FIRE EMT

Emergency Management Training

COVID-19 Update from Fire E.M.T. Pty Ltd Changes to Operations



COVID-19 Update from Fire EMT Pty Ltd

Changes to Operations

With the continued spread of the novel coronavirus (COVID-19) and the likelihood it will continue for a period of time, we would like to assure you that Fire E.M.T. Pty Ltd is well prepared for a range of outcomes to ensure our ongoing service delivery to our valued clients. The health and wellbeing of our staff and clients is paramount and we have already taken various measures to preserve this and will continue to do so.

We have a survival plan that entails us going into partial Hibernation mode until the situation has stabilised.

Cancellation of Onsite Instruction Services

From Tuesday 24th March 2020, Fire EMT will be cancelling all future non-essential services and will service existing bookings on a case by case basis.

If you have services arranged that are cancelled the details will be placed on our recovery list so we can action them once the situation has stabilised.

Fire EMT Support

The office is now unmanned all staff are working from home.

We are available to all our clients 24/7 and we understand it is important that we work together as a community to get through this. **We are offering a free or cost only service** for any Fire Safety Advisory services required.

Our online instruction services are also now available to all clients which cover Warden Instruction and General Evacuation / First Response Fire subjects.

We are also looking at other opportunities to deliver classroom instruction through online means such as ZOOM and Teams. This is an ideal opportunity for your staff to recertify or qualify in compliance requirements for emergency procedures in the workplace such as first response fire and warden instruction and can be done whilst Working from Home.

If you have future services booked with us, we will contact you to discuss these options.



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New Services

We will be delaying the launch of any new services or courses that we had planned for the first half of 2020. We will be focusing primarily on providing our current core services to the best of our ability and putting measures in place to ensure we can still meet our client's needs in these challenging times. We look forward to introducing our new services to you soon.

These new services included the following:

- Active Armed Offender Training Course
- Bomb Threat Awareness Training Course
- First Aid Kit Inspection Service

Fire E.M.T. will continue to monitor the COVID-19 situation and will provide further guidance as best we can. We ask for your patience and understanding as we all navigate through these evolving changes together.

We also have an Infection Control Policy available to view on our website. [Click here](#) to access this policy. If you have any further questions, please contact our office at admin@fireemt.com.au or 07 5428 1843.

Lastly we ask you to stay safe physically and mentally as we all work through this unforeseen disruptive and emotional time.

Regards,

Garry Dawson GiFireE | Managing Director
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